2015 Annual Report



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Dear Friends,

n behalf of the 4,789 adults and children we were able to help last year, THANK YOU. Because of you, we were able to provide our clients with warm meals, hot showers, housing, medical services, emergency food, employment, and case management services. We feel very fortunate to have your continued support as our funders, donors, volunteers and partners.

As we look to the future, we are committed to continue helping homeless persons and those at-risk of becoming homeless. We are also looking at our services and those of our partner agencies in order to ensure that we are engaging clients using the best known practices in the industry. We are studying trends in housing and homeless services and meeting with our staff and colleagues throughout the state to see how we can best serve people in need in order to further our mission to end homelessness.

We do not take our responsibility lightly. Every person deserves housing, and every person deserves to have their basic needs met. These are not merely privileges for those who can pay. By choosing to support Mercy Housing and



Dave Martineau speaks of his experience with homeless individuals walking through our doors.



Picture at this year's Dreams Can Come True Gala are: Dennis Gilligan, Board Chair; Judy Gough, Mercy's New Associate Executive Director; and Dave Martineau, Executive Director.

Shelter financially, you have affirmed our work and demonstrated your confidence in our ability to make a real impact in the lives of our most vulnerable friends and neighbors.

We would like to thank our Board of Trustees for their leadership, our management team for their energy and creativity, and our staff for their caring and dedicated work, as well as the thousands of individuals and families who trust us to help them work towards their goal of permanent housing.

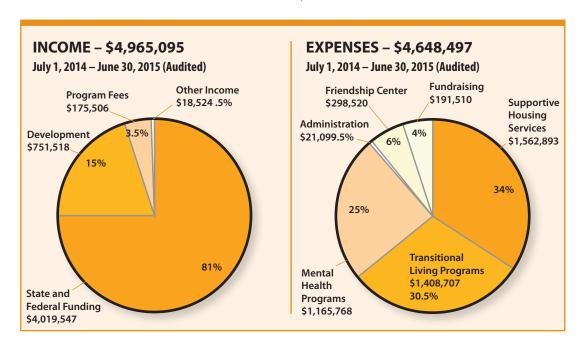
And finally and sincerely, thank you. Without YOU there is no MERCY.

With gratitude,

David Martin

Dave Martineau
Executive Director

Dennis Gilligan
Chairman, Board of Trustees



Gifts given from July 1, 2014 to June 30, 2015

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► 4,789 People who were homeless or at risk of becoming homeless were provided housing, case management, meals or other services through Mercy's programs

Jean Lam

Peter & Joan LaMalfa

David & Janet Lamenzo

Laura LaMarche

Leif Lamoray

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For the second year, Hartford Elks Lodge #19 held a cookout for the residents at St. Elizabeth House. This year they also donated a brand new grill.

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Mary Ellen Shea



Back to School! The children of a client were grateful for their new backpacks and school supplies.

Kathleen Silverman John Simmons John & Elizabeth Simonetti Thomas & Madelyn Sinatro Premjit & Mary Singh Pamela Skerker Klaus & Marilyn Skoge Paul & Laurel Skowron Mae Slupecki David & Patricia Smith Jenny Smith Michael Smoolca Carl Sniegowski Joseph & Lucia Spada Dan Spak Gene & Marie Spak George Spak Marie Spak Sara Spak Terry Spak H. Dyke Spear Lawrence & Mary Spellacy Sharon Spencer Bruce & Sibylle Spooner Evelyn St. Pierre John Stanton Michael & Anne Stanton Iozef & Krystyna Starzec Andrew & Sandra Stern Darlene Sternberg Kriste Stevenson Joan Stoltze Martha Stone Fred & Janet Storey Leah Stroman Edward & Kathryn Sullivan Geraldine & Timothy Sullivan Henry Sullivan Kathryn Sullivan Bruce & Roberta Sullivan Anthony & Natalie Sullo Kathleen Swanton Timothy Sweeney Donald & Margaret Swift

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Highlights of Our Fiscal Year

July 1, 2014 – June 30, 2015

► 126,064 nutritious meals were served in all of Mercy's programs

Following Through

Ten years ago, Armando* got divorced.



It didn't happen all at once, but little by little, the divorce took its toll on him. First he found himself sleeping on friends' couches, then staying in shelters, until eventually he was sleeping in his car for weeks on end, parking in garages on the coldest nights.

Finally, Armando decided enough was enough. When he reached out

for help, he found Mercy Housing and Shelter. He moved into temporary housing at Mercy's St. Elizabeth House. In this transitional living program, he met daily with a Case Manager who helped him set goals that would eventually lead him to stable housing and a fresh start. He knew if he didn't stick to his goals and follow the plan he would be back where he was before: sleeping in his car in a vacant parking garage. But, day by day he started reaching his goals and the various elements of his life began to come together to enable him to move into a home of his own. He made friends at Mercy—people in similar situations—and he found he was motivated by their journeys. As a veteran of the Vietnam War, Armando was eligible for new services designed to address the specific challenges homeless veterans often face.

Like many homeless people, Armando had a family, including kids, but he didn't want them to shoulder his burden. Armando distanced himself from his family while he was homeless to prevent them from making sacrifices on his behalf. Pulling himself out of homelessness was something Armando needed to do on his own.

When asked what he would like Mercy's supporters to know, Armando said: "Homelessness does exist—I'm part of it. Well, I was part of it. I don't plan to return to that kind of life."

Armando's biggest source of pride is that he never gave up on his goals once he connected with Mercy's services. He followed through on the plan he developed with Mercy staff—and it worked.

To people in similar situations, Armando says "If you work your end of the bargain, in the end it'll be worth it." Sitting today in his beautiful apartment in a safe neighborhood, you'd never guess he was living in a car not too long ago. "I don't plan to leave anytime soon."

*Not his real name.

Mercy Housing and Shelter is proud to have participated in the 100 Day Campaign, an initiative to end chronic homeless this past summer. Together with federal, state, and local officials, as well as businesses and other agencies, Mercy worked to house chronically homeless veterans in a much faster time frame. It is important to mention that Connecticut was the first state in the country to end chronic homelessness for veterans. Mercy continues to place veterans into housing within a 60-day time frame. As our mission states, Mercy works to eradicate homelessness—not just manage it.

Gifts Made in Memory July 1, 2014 to June 30, 2015 (continued)

In Memory of

Michael & Lisa Albino Family Michael & Mary Albino

Leo, Adele & James Alix Suzanne Alix Elaine & Michael Farrell

Alice Alwkna Robert Chesek

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Marie Cosgrove
Lawrence & Mary Spellacy

Dr. John H. Culbertson, Jr. Katharine Culbertson

Francis Cunningham Mary Cunningham

Dave & Lynn Curley
Tom Landers & Eileen Curley

Sister Thomasina Cutlafe
Richard & Karen KingstonIn

Patrick Cyr Henry & Janet Szumowski

Grace Danaher John Danaher

Jerry & Adeline Davino Gerald & Ines Davino Emma & Robert Derbacher Sister Beverly Derbacher

Irma Drisdelle Denise & Michael Hallisey

Dennis Duchesneau

Larry & Corinne Berglund

William & Kathy Brown

Henry & Mary Chamberlain

Joann Gracia

Frank Miano

Raynold Dupuis Amy Dupuis

William & Mary Egan Joseph & Jacqueline Egan

Daniel Ehrhardt Theresa Ehrhardt

Mary Lou Fancher Russell & Louise Fancher

Jamillie & Gary Farrah Carlise & Jamillie Farrah

The Farrah Family
Carlise & Jamillie Farrah

The Ferry Family
Thomas & Anne Delaney

Donald Fleming
James & Denise Fleming

Bill & Margueritte Folse Margaret Folse

Msgr.Michael Davitt Fox Brendan Fox Joseph & Maureen Hallisey

Sister Laureen Freeman Lillian Beauvillier

MNA NA Garvey Helen Hyland

Michael Giannelli, Jr. Gerald & Ines Davino

Maeo Graham Maeo & Joe Graham

Robert Green Sophie Green

Sister Catharine Mary Griffin Elaine Foley Flanagan

Mary Griswold John & Helen Provini

James Grossbard Madeleine Cannon

William Grothaus Maureen Grothaus

Eileen Guinan Terri Ward Mary E. Gullen

Gregory Gullen John & Sandra Gutt

John Hayes

Theresa Ehrhardt

Luz Maria Henriquez

Amado J. Vargas

Charles & Josephine Hoyt

Eugene Hoyt

Marie & Jack Hughes

Eleanor Hughes

Sister Pauline Hurst

David McCluskey

Kamala Jayaraman

Shyamala Raman

Father Brian Jeffries

St. Joseph Church

Linda Jordan

Kathleen Freeburg

The Keating Family

Sister Patricia McKeon

Elizabeth Kelley

Mary Ellen Shea

Paul Keppler

Cynthia Duncan

John Killeen

Dorothy Allen

Robert & Marilyn August

Russell & Bridgette Birchall

Boston College, Jesuit

Community

Mirian Brown

Kenneth & Joan Carvell

Paul & Ellen Chandler

Anthony & Tina Desmond

Anthony Homicki

Christopher & Mary Howland

Steve & Pat Juda

Konstant Morell

Roger & Elizabeth Mullins

Roger & Glenda Panciera

John Rainaldi Linda Robinson

Paul & Laurel Skowron

Bonnie Therrien

Barbara Thornburg

Town of Windsor

David & Joan Tracy

Calvin & Eileen Verny

Charles & Barbara Agli

Ron & Susan Army

Pat Curtin & Jim Allen

Richard & Mary Grace Donovan

Linda Guilmette

Lenore Thompson

James Viola

Jacqueline Horner

John, Leslie, Abby & Jack

Killeen

Joann Lemieux

Ruth Maylott

Gerald & Dorothy McDermott

Nancy Miczak

Amelia Morange

Felica Noetzel

Richard O'Neil & Carol

Gilmour

Janice Ouellette

Kenneth Przybsz

Elizabeth Schafer

David & Pat Smith

William & Molly Kutzner
Michael & Karen Pineau

whenaer &

Paul Laffin

John & Theresa Corbin

Lois Luddy

Tony & Gail March

Harold & Hannah Laing

Sheila Laing

Charles Leahy

Dale & Deborah Ribaudo

John Lynam

Margaret Lynam

Stella Machnicki

Margaret Machnicki

Flora Mahar

Thomas Mahar

Eric Mahonev

Paul & Audrey Clawson

Mary & Pat Mainolfi

Sister Lillian Pannozza

Diane Mann

James Mann

James & Grace Mannion

Mary Mannion

Sister Claire Markham

Sister Fay Frances O'Brien

Mary Wolf

Elizabeth Matey

Daniel & Myra Niver

Sister Mary C. McCarthy

Kathleen Swanton

The McKeon Family

Sister Patricia McKeon

Father McMahon

Meghan Sheehan

Abbas Mohammed

Mansur Mohammed
Sister M. Herman Joseph Moore

John & Abigail Moore

Joseph & Margaret M. Moran

Reverend James Moran

Highlights of Our Fiscal Year

July 1, 2014 – June 30, 2015



 51 People obtained employment through Mercy's Jump Start to Jobs Program

James Moran

Joanne Moran

Joseph & Margaret Moran

Reverend James M. Moran

Dolores Muenkel

Theodore & Lorretta Muenkel

Joseph Navin, Sr.

Cornelius & Rosemary Dowd

Connie Never

Margaret Folse

Arthur O'Keefe

Jan O'Keefe

Kay O'Neil John & Kathleen O'Neill

Sister Phyllis Pampoli

Gerald & Ines Davino

Dr. S. Pathmanathan Shyamala Raman

Odille Pugh

Margaret Folse

Joseph Steward Reed

Donald Reed

Don Ridlon

Laura LaMarche

Pano Rodis

Eleni Rodis

Sue T. Rourke

Thomas Rourke

Russell Roushon

Richard & Jennie Castagna

Robert & Elaine Thornton

Robin Alter

Richard & Zenta Barger

CT Attorneys Title Insurance

Company

Christopher Curtin

David & Phyllis Gwilliam

Debra Hallisey

Steven & Barbara Hrubala

Donald & Catherine Provencal

Dr. Edmond Rowan

Sister Carol Beaudoin

The Ruane Family

Sister Helen Ruane

Charles & Roseann Schuberth Mary Haley

Rene Sevigny

Janet Sevigny

Matthew Smietana M. Michael & Nancy Maznio

Emile & Grace St. Onge

Michael & Jacqueline Camerota

Peg Stafford

Paul & Lois Grady

Gail Stanwick

Margaret Folse

Alfred & Phyllis Stroman

Leah Stroman

Sister Dorothy Synkewecz

Sister Mary Ida Dolan

Sister Dorothy Synkewecz Margaret Langevin Robert Mathis & Judith Hass

The Tanous Family
Carlise & Jamillie Farrah

Daria Thompson

Elizabeth Rocco

Lucy Tosta

Michael & Linda Polke

Ann Vernon Michael J. & Linda Polke

Colin Walker Robert & Phyllis Livingston

Debra Walker

Rita & Edward Sr. & Jr. Ware

K. Marilyn Ware

Bernetta & Mae White

Eugene Hoyt

Brian A. Witkowski
Durhan Dental

In Honor of

Adele & Leo Alex Elaine & Michael Farrell

All My Mercy Teachers Beatrice Mackenzie

Martia Charles Father Robert Tucker

Sister Patricia Colla Sister Claire Filippone

Margaret Collins Carol Gourlie

Grant Corbett Ruthellen Corbett

Myles Crocker Dale Crocker

Thomas Daily William Carew

Daly Famliy Catherine Daly

Sister Irene Danaher Bettyanne Janelle

Norma Pelletier

Sister Elizabeth DeManbey Sister Claire Filippone

Sister Cheryl Driscoll

Sister Sheila Casey Sister Rita Garneau Sister Louise Kelly Sister Agnes Kiely Sisters of Mercy Associates Sister Jean Venturo Sister Cecilia Baranowski

Dennis H. Duchesneau Antonio Matta

Loretta Dyson Kenneth & Gail Rapoza

Sister Mary Fahy Gerard Fahy

Ann Fastggi Kathleen Swift

Susan Filippone Robert & Theresa Filippone

Theresa K. Filippone Sister Claire Filippone

Sister Claire Filippon
Sister Claire Filippone

Carol Pelletier

Francis Nick Sullivan Henry Sullivan

Sister Barbara Gnecco Sister Patricia Cook

The Gobes Family Leland Brandt

Denise Hallisey Orren & Helena Tench

Daniel & Josephine Heffernan Reverend Robert Heffernan

Sister Mary Etta Higgins

Kathleen Swift

Roberta Horton Jeannette Mueller

Maria Howard Edward & Ellen Murtha



PricewaterhouseCoopers spent their Volunteer Day helping us with some spring cleaning.

Hunt Family John Hunt

Masciocchi Family Leland Brandt

Carmela Inneo Martin T. Gould

Sister Sue Keefe

Sister Cecilia Baranowski Sister Sheila Casey Sister Rita Garneau Sister Louise Kelly Sister Agnes Kiely Sisters of Mercy Associates Sister Jean Venturo

Sister Louise Kelly Philip & Susan Kelly

Sister Agnes Kiely Maureen Ambrogio

Sister Mary Alice Kline Father Robert Tucker

Krauss Family Ken & Maureen Krauss

Jane Leighon Catherine Dalv

Sister Margaret Luby Elizabeth MacKiernan-Miel

Sister Grace Mannion Martha & Antonio Obando

Masciocchi Family Leland Brandt

Sister Pat McKeon

Sheila Amdur Mark & Robyn Fortier Brendan & Maureen Fox Sister Agnes Kiely Patricia McKinley Leah Stroman Sister Cecilia Baranowski Sister Carol Beaudoin

Robin Metz

Constance Francis

Louis Morneault Ron & Jody Morneault Jean Morrison Carol Gourlie

Sister Christel Nolan Marcia Scholl

The O'Hare Family Sister Elizabeth O'Hare

Mary Lou Onidi James Iacobellis

Mr. & Mrs. Vincent Patterson John & Rosemary Boccaccio

The Pehy Family Ken & Maureen Krauss

Norma Pelletier Margaret Collins

Sister Claire Plamondon Kathleen Swift

Sister Maureen Riordan Thomas & Mary Godar

Phyllis & Frank Ruffino Josie Cameron

The Scheller Family John Hunt

Sister Christel Scholl Marcia Scholl

Elonie Smith Margaret Folse

Francis Nick Sulllivan Henry Sullivan Sister Elaine Sweeney

Sister Cecilia Baranowski Sister Sheila M. Casey Sister Rita Garneau Sister Louise Kelly Sister Agnes Kiely Sisters of Mercy Associates Sister Jean Venturo

Barbara Thompson Thompson Landscape Improvement, Inc.

Marianne Tomassone Margaret Collins

Ben Zamstein's Bar Mitzvah Project

Stacie Aubrey Kathy Augeri Matthew Brown Keli Crowlev Felicia Cweren Michelle Dipietro Jeremy Frankel Heather Fronczek Matt Harker Douglas Hinerfeld Alice Mansfield Michelle McGee Barbarba Nair William Revis Karianne Silverman Susan Zamstein

Highlights of Our Fiscal Year

July 1, 2014 – June 30, 2015



 476 People received medical services in The Friendship Center's on-site medical clinic

476

St. Elizabeth House - Turning a House into a Home

In 1983 the Sisters of Mercy purchased St. Elizabeth House on Main Street in Hartford. The building contained a community soup kitchen and rooming house that was about to be sold to developers. Seeing the need for these critical services, the Sisters of Mercy saved the building and the programs serving thousands of people in the community.

The original building is a 210 year old brick colonial and a National Historic Landmark called the "Henry Barnard House". Henry Barnard grew up in this home and went on to become the first United States Commissioner of Education in 1867. The family eventually sold the home and in the early 1900's a rooming house was added on for single women working in the city of Hartford.

Currently, St. Elizabeth House offers many programs and services including transitional living, a community respite program, soup kitchen, medical services, and employment center. Mercy provides intensive case management to help each client address the complex issues that led to their homelessness. Case Managers work with residents to set short and long term goals that will lead them back to self-sufficiency and independence.

St. Elizabeth House continues to serve more than 4,500 people a year but the building was falling into disrepair. Faced with the possibility of losing its historic status, Mercy embarked on a major renovation to St. Elizabeth House that would cost more than \$5.7 million dollars. At the completion of this renovation, St. Elizabeth House will be more than a house, it is our hope that we will transform this "house" into a "home" for the people we are serving.

In the past several years we have raised over \$5 million dollars for this much need renovation. We have built a new elevator shaft and installed a new elevator, built a three story connector that joins the two sections and provides handicapped accessibility to all floors and programs. In addition, we have installed over 160 new and energy efficient windows, and repointed the exterior masonry.

We're Almost Home

We have entered into the final phases of this massive renovation to St. Elizabeth House which will transform St. Elizabeth House - into a home. The last phases include reconfiguring the interior space of St. Elizabeth House to create a more effective layout in order to provide the best services possible for our clients. These last phases are the most critical to serving our clients, and they will include: a new computer lab for our Jumpstart to Jobs Program; a new conference room for workshops and meetings; a new dining room for residents; the moving of our soup kitchen upstairs; renovated client rooms; handicap accessible bathrooms; air conditioning; new security and fire systems; and so much more.

By next summer, we hope to have completed these renovations and we look forward to creating a safe and dignified program site that will allow us to continue helping the thousands of people who come to us in need each year.

Consider making a gift to help sustain the programs Mercy provides at St. Elizabeth House today and tomorrow as we work to end homelessness.

> For More Information Contact Colleen Corriveau at: 860-808-2036 or ccorriveau@mercyhousingct.org

The Following Gifts were Given for St. Elizabeth House In Honor of Sister Patricia McKeon

Suzanne Alix Reverend Carl & Joan Anton Sister Cecilia Baranowski Jeanne Barry

Sister Carol Beaudoin Diane Betkoski

Michael Blum & Monica Prokop

Jean Bourgoin Marilyn Brewer

Joseph & Ellen Canino

Madeleine Cannon Sister Jean Carroll

Sister Sheila M. Casev

Steven & Karen Casev Robert & Irene Chesek

Sister Patricia Colla

Thomas & Virginia Conrov Iill Corbin & Chris Hetzer

Richard & Jean Dapra

Gerald & Ines Davino Sister Mary Ida Dolan

Ianice Elliott

Sister Claire Filippone

Thomas Fitzpatrick Patrick & Eileen Flaherty

Millicent Flynn

Theresa Fonti

Stuart & Amy Forman

Brendan & Maureen Fox

Sister Rita Garneau

Kathleen Garrity

Richard & Joan Gentile

Rita Griswold

Thomas Halligan

Joseph & Maureen Hallisey Joseph & Esther Haloburdo

Michael & Mary Ann Hanley

Eric & Anne Hanly

HCC Global Financial Products, LLC

Sister Irene Holowesko

Myles & Sherry Hubbard David & Judith Hurbert Susan Jenkinson

Gladys Johnson

Patti Klein

Sister Mary Alice Kline William Kowaleski

Judy Krohomer

Margaret Langevin

Joanne Lawson & James King Kevin & Maryann Loveland

Lawrence & Clare Mangan

Sister Grace Mannion

Sister Margaret Ann Mathis

Robert Mathis & Judith Hass

Mercy Community Health, Inc. Augustine & Camille Morales

Sharon Mulcahy Sister Mary Ellen Murphy

Ellen & Edward Murtha

Louis & Rhoda Obermeier

Sister Fay Frances O'Brien

Edwin & MaryLou O'Connor

Sister Margaret O'Neill

Raymond & Mary Onidi

Sister Claire Plamondon

Shyamala Raman

Kenneth & Donna Rizzio

Sister Margaret Rooney

Sister Helen C. Ruane

Elaine Rubino

Beverly Sesko

Eileen Shekosky

Michael & Anne Stanton

William & Carole Tobin

Sister Kathleen Turley

Pat Varholy

Robert Wilgoski & Barbara Shaw

Alice Zinsser

Highlights of Our Fiscal Year

July 1, 2014 – June 30, 2015



► 172 Individuals and families are living in their own apartments with the help of our Supportive **Housing Program and case** management



BlueBack Advisors teamed up with ProEx Physical Therapy to create the "Mercy in Motion" Team in training for last years Eversource Hartford Marathon. The team ran in support of Mercy and donated a portion of their registration fee.

Mercy Housing and Shelter Corporation, provides housing assistance and supportive services to persons who are homeless or at risk of becoming homeless.

Mercy works to empower its clients to become independent, so they may live and work with dignity and respect.

Mercy seeks to end homelessness by advocating for changes in the social systems that perpetuate homelessness.

Mercy welcomes and serves all in need, in the tradition of the Sisters of Mercy, who founded the organization in 1983.

Respect Compassion Responsibility

WE'RE SOCIAL
Follow us on social media!

